

Functional Warranty TRIC Racking Systems



Material and Workmanship

Wagner Solar GmbH guarantees functionality and durability of the TRIC racking system components as well as that they are free of material and production faults, provided they were installed, used and maintained according to the prescribed conditions and instructions. Wagner Solar GmbH grants this warranty for a period of ten years after the date of sale to a retailer or installer.

Entitlements

The value of potential warranty entitlements is limited to the net purchase price of the products.

In a warranty case Wagner Solar GmbH will decide on either replacing or repairing the faulty product or reimbursing the purchase price.

There are no additional liabilities or warranty entitlements. In particular Wagner Solar GmbH is not liable for:

- Costs of new installations and extensions,
- Appraisal and testing costs,
- Packaging and shipping costs as well as
- Foregone profits

All liability is excluded for damage caused by severe weather or force majeur.

Limitations and Conditions

Potential warranty entitlements are limited to the prescribed period of this guarantee. In order to secure potential warranty entitlements the following conditions apply:

• The mounting racks were thoroughly installed observing the installation manuals, layout plans and structural calculations.

- For the design and installation of the system the codes, regulations and technical standards applicable at the time of the installation have been observed.
- No damages occurred during transportation, storage and operation.

Any warranty entitlements granted will not extend the overall guarantee period of 10 years. Replaced parts or products will become property of Wagner Solar GmbH.

Warranty Claim

For any potential warranty claim you immediately have to contact the retailer or installer where you obtained the racking systems. The retailer/installer will explain the required further steps.

You have to make your warranty claim in writing and send it in together with a proof of purchase and a description of the fault.

Otherwise our current general business conditions apply.

Kirchhain, Germany, November 2020

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